



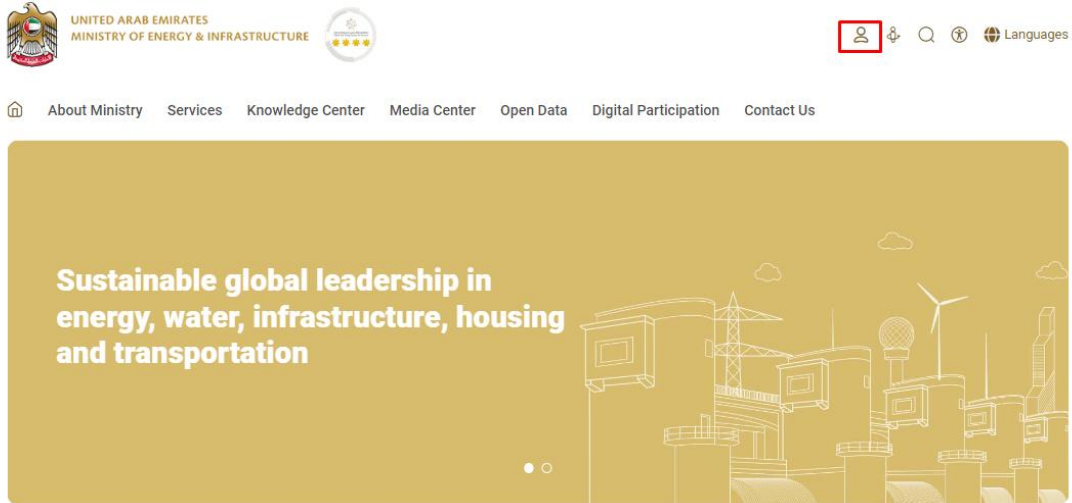
User Manual

Issuing deletion pleasure boat certificate

V 1.0

2024

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “Maritime Transportation” Then select the Sub category “Pleasure boat services”. you can view the service Info or start the service immediately by clicking on Start Button



Services

Search by a service keyword

Request Status My Favourites


Manzali Bundle E-Services Help Proactive services Added value

- Most used services
- All Services
- Zayed Housing Program
- Land Transport
- Maritime Transport**
 - Commercial Vessel Services (30)
 - Pleasure Boat Services (13)**
 - Port Services (4)
 - PROs Services (7)
 - Seamen Affairs Services (16)

Maritime Transport	Maritime Transport	Maritime Transport
Renewal of pleasure boat registration	Replacement for a lost or damaged small boat driving license	Amending pleasure boat registration data
Maritime Transport	Maritime Transport	Maritime Transport
Deleting mortgage pleasure boat	Issuing a registration for a pleasure boat mortgage	Issuing deletion pleasure boat certificate

3. Then it will redirect you to the Login page, you can login by using UAE PASS.

Sign in to your account

 Sign in with UAE PASS

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from [Here](#)

4. Add the "official Number" and "Boat Name in English" and click on search

Issuing deletion pleasure boat certificate

Official No *

Boat Name English *

Boat Name Arabic

 Search

Issuing deletion pleasure boat certificate

Filter Result (1)

Boat Name English	Official Number	Port Of Registry	Owner Type	Status
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BACORE				
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New

 Back to Filter Panel

5. Fill the request required information.

Issuing deletion pleasure boat certificate




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NOC Details

Registration Centre *

Type Of Vessel	Official Number
Vessel Name English	Vessel Name Arabic
Port Of Registry	Vessel Type
Nationality	Ship Flag
Owner Type	No. of Passenger
Previous Name	Previous Port Of Registry
Previous Official Number	Previous Date Of Registry
Hull Identification No	Hull Color
Manufacturer	IMO No.
Insurance Start Date	Insurance End Date

Request Reason *



50%
Form Completion

Save and Continue Later

Previous

Next

Back

Issuing deletion pleasure boat certificate

Upload Attachments

Onwer's passport copy or Emirates ID copies (2 sides) *

Select or drag and drop files here
(jpg,jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

Inspection Certificate from Cost Guard *

Select or drag and drop files here
(jpg,jpeg,png,bmp,gif,pdf) extensions are allowed with maximum 4 file(s) and up to 4 MB of size.

0%
Form Completion

Save and Continue Later Previous Next Back

6. Submit the request by click on “Save and Continue Later“ for saving as draft and if you want to send it to Ministry please click on “Submit“.

Issuing deletion pleasure boat certificate


Submit And Finish

Comments

I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this *

100% Form Completion Save and Continue Later Previous Submit Back

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:



The image shows a pop-up window titled "Customer Pulse Survey". It features the UAE coat of arms and the "CUSTOMER PULSE" logo. The survey question is "Overall, how satisfied are you about the service?". Below the question is a five-star rating scale with the text "Extremely Dissatisfied" on the left and "Extremely Satisfied" on the right. A "Next" button is located at the bottom of the survey area.



English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of Service accessibility in the Smart Application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease & Simplicity of Service Application Steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease and Variety of payment options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Possibility of Service Status Tracking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Completion time was reasonable & within my expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smart Application efficiency (no delays or errors in app)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of Online Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Previous Next



English

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select

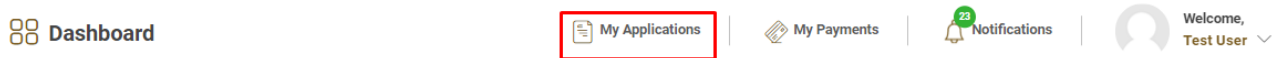
2000 characters left

Kindly provide your mobile number or Email for follow up

Previous Submit

8. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

- a. Click on the My Application as shown in the image below



- b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

My Applications

Services by Category	Service
<input type="text" value="Maritime Transport Services"/>	<input type="text" value="Please Select"/>
My Company	Company PRO
<input type="text" value="Please Select"/>	<input type="text" value="Please Select"/>
Application Status	
<input type="text" value="Please Select"/>	
Keyword (Reference Number)	
<input type="text"/>	
<input type="checkbox"/> Use Date Range	
<input type="button" value="Search"/>	<input type="button" value="Reset Filters"/>